

# News

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## **SchedConnect 5.0: Lufthansa Systems unveils a brand new user interface of its codeshare management solution**

**Functional innovations and a completely redesigned interface available for all SchedConnect customers | User feedback formed the basis of the updated version**

**Raunheim, September 18, 2019** – Lufthansa Systems today announced the launch of a new version of its codeshare management solution from its NetLine product line.

SchedConnect Version 5.0 boasts a completely redesigned system interface and improved functionalities. SchedConnect helps airlines optimize the management of codeshare flights, reduce costs and increase revenues. The solution is based on a centrally hosted multi-tenant system, enabling all SchedConnect customers to upgrade to the new version.

The fresh graphical user interface improves user-friendliness significantly with larger fonts and self-explanatory buttons, as well as ergonomic aspects such as menu structure and color design. “We have already provided excellent software, but this new user-friendly design takes the system to a new level in terms of user experience,” said Michael Becker, Senior Product Manager SchedConnect. “Our focus is to create software our users can rely on, not only from a functional perspective but also from an ergonomic point of view.”

In addition to the new interface, the release also includes several functional innovations and features. One of the most significant developments is the simplified handling of system processes aimed at informing the user about the status of running actions. Another new feature is an integrated interface that enables communication between client and server, paving the way for web-based applications. The new version also includes the new Minimum Connecting Time (MCT) standard introduced by IATA, which is scheduled for industry cutover on October 27. This enables Lufthansa Systems to support its SchedConnect customers with this complex and comprehensive standard change. Variable customizable views of selected data complete the new version.

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## **Product developed in close collaboration with customers**

Lufthansa Systems collected user feedback regarding the feeling and working methods of the codeshare management solution via a commonly used community platform and conducted User Groups. "A lot of the wishes and requirements sent by our users were integrated into the new version of SchedConnect. The new interface in particular will open doors for new upcoming technologies," said Thomas Kullmann, Head of SchedConnect at Lufthansa Systems.

SchedConnect has evolved into the most technologically advanced system of its kind since its launch over ten years ago. It processes around one million schedule changes per day and identifies the potential effects on codeshare connections. The solution ensures a high level of automation to calculate the optimal codeshare connections for over 30 customers and their partners. If a minimum connecting time is not met due to a schedule change, SchedConnect assigns the marketing flight number to another suitable flight. Changes are sent through the reservation systems to travel agents and customers as well as to the operations and passenger-related systems of the airlines involved.

Caption (Copyright: Lufthansa Systems): Lufthansa Systems launches SchedConnect 5.0 with innovative functionalities and a redesigned interface.

Further images can be found in the download section of our website at:

<https://www.lhsystems.com/about-us/downloads/image-library>

## **About Lufthansa Systems**

Lufthansa Systems GmbH & Co. KG is a leading airline IT provider. Based on long-term project experience, a deep understanding of complex business processes and strong technological know-how, the company provides consulting and IT services for the global aviation industry. More than 350 customers worldwide rely on the know-how of IT specialists at Lufthansa Systems. Its portfolio covers innovative IT products and services which provide added value for its customers in terms of enhanced efficiency, reduced costs or increased profits. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems has offices in 16 other countries.

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