



# Update

February 2020

## **EVA Air confirms its confidence and renews contract for codeshare management solution**

Lufthansa Systems today announced that EVA Air has signed a long-term agreement extending the use of the codeshare management solution SchedConnect.

“We’ve been using SchedConnect for several years and have found it to be a valuable system for both our passengers and EVA. From the day we began using it, we have experienced a continually improving product and excellent customer service from Lufthansa Systems. SchedConnect supports codeshare management and helps us more effectively navigate a fully automated process,” said Eric Chiu, Senior Vice President at EVA Air. “SchedConnect enhances benefits and synchronizes with our partners’ schedule data. We always have access to a complete schedule in one central system.”

SchedConnect is currently the most technologically advanced system of its kind. The solution ensures a high degree of automation by processing schedule data from more than 25 customers and their codeshare partners to calculate the optimal codeshare connections. SchedConnect receives schedule data from more than 160 airlines and sends schedule data in different formats to clients’ codeshare partners, booking systems and other interested parties.

EVA Air and Lufthansa Systems have a long-standing partnership. The renewed contract is a sign of the quality of and trust in the products of the airline IT provider. EVA Air also uses the schedule management solution NetLine/Sched and the flight planning solution Lido Flight from Lufthansa Systems.

Caption (Copyright: Lufthansa Systems): SchedConnect from Lufthansa Systems enables EVA Air to optimize its codeshare connections.

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### **About Lufthansa Systems**

Lufthansa Systems GmbH & Co. KG is a leading airline IT provider. Based on long-term project experience, a deep understanding of complex business processes and strong technological know-how, the company provides consulting and IT services for the global aviation industry. More than 350 customers worldwide rely on the know-how of IT specialists at Lufthansa Systems. Its portfolio covers innovative IT products and services which provide added value for its customers in terms of enhanced efficiency, reduced costs or increased profits. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems has offices in 16 other countries.

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