

# News

---

## **Norwegian Air Shuttle ASA implements further solutions from Lufthansa Systems' NetLine/Crew portfolio**

- Norwegian Air Shuttle ASA opts for Crew Member System Interaction modules (CMSI) from Lufthansa Systems' NetLine/Crew Solution
- Enhancement of the digital communication between airline and crew
- The implemented modules include an Interactive Duty Plan (IADP), TripTrade functions and BidManagement functions

*Raunheim / Fornebu, 9<sup>th</sup> January 2023.* Lufthansa Systems announced that Norwegian Air Shuttle ASA signed a contract on the implementation of Crew Member System Interaction modules (CMSI) as part of the NetLine/Crew solution. The implemented CMSI modules include an Interactive Duty Plan (IADP), TripTrade functions as well as BidManagement solutions and provide Norwegian Air Shuttle ASA with the best digital communication between the crew planners and the crew members.

The CMSI modules for NetLine/Crew are designed to support the airline's digital communication strategy with its crew members by offering independent interaction possibilities for them with the crew planning system. This allows them to actively influence their roster and thus enhance their work-life-balance. With the IADP-App crew members can easily access the schedules and details of their roster as well as check-in directly to their shift. The TripTrade functions enable crew members to exchange rotations with each other within the legal framework of flight hours and working days. The NetLine/Crew solution optimizes the crew members' vacation day preferences and plans them accordingly.

"We are pleased to implement further solutions from Lufthansa Systems' portfolio. Working already with various NetLine and LidoFlight solutions from Lufthansa Systems, we expect the new modules to simplify the digital communication with our crew members, supporting and facilitating their daily work so that we can achieve our ambitious business goals," said Gary Brogan, VP Crew Optimisation at Norwegian.

"We are very happy to strengthen our relationship with our valued customer, Norwegian Air Shuttle ASA. Through this partnership we are able to fortify our position in Scandinavia. Furthermore, we are convinced that our CMSI modules will make the communication with their crew members more efficient and beneficent to business", said Marco Cesa, CEO of Lufthansa Systems Europe, Middle East and Africa.

\*\*\*\*\*

# News

---

## **About Lufthansa Systems**

Lufthansa Systems GmbH & Co. KG is a leading airline IT provider determined to shape the future of digital aviation. It draws its unique strengths from its ability to combine profound industry know-how with forward-looking technological expertise and has lived by its slogan “We’re into IT” for more than 25 years. A wholly-owned subsidiary of the Lufthansa Group, the company offers its more than 350 customers an extensive range of successful IT products and services for the aviation industry, many of which are market leaders. Lufthansa Systems’ pioneering portfolio covers all of an airline’s business processes – in the flight deck, in the cabin and on the ground. As a tech company and airline IT provider, Lufthansa Systems is committed to identifying its own environmental footprint and improving that of its airline customers across the globe. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 2,800 people at its locations in 16 countries.

[www.lhsystems.com](http://www.lhsystems.com)

## **Press Contact**

Lufthansa Systems GmbH & Co. KG

Press Office

Mr. Ansgar Luebbehusen

Tel.: +49 (0)69 696 90776

E-Mail: [publicrelations@LHsystems.com](mailto:publicrelations@LHsystems.com)