Lufthansa Systems

News

Korean Air chooses Lufthansa Systems' SchedConnect to manage entire network scheduling

- South Korean national flag carrier extends partnership with Lufthansa Systems
- Second member of the Skyteam alliance to adopt codeshare management and schedule distribution solution SchedConnect

Raunheim, 2nd March 2023. Building upon the decision made last year to utilize Lufthansa Systems' planning and scheduling solutions NetLine/Plan and NetLine/Sched, Korean Air has now additionally chosen SchedConnect to manage their entire network scheduling. This move shows that the airline is even more dedicated to streamlining its scheduling, making it more efficient, and giving its passengers a better overall travel experience.

To effectively manage scheduling for the airline's more than 30 codeshare partners, Korean Air will begin by implementing a lean version of SchedConnect. The main goal of this first implementation is to see how well a highly automated system can handle Korean Air's marketing schedule, as well as those of important partners like Delta Air Lines.

With SchedConnect, Korean Air will be able to manage and update its schedule with ease, even with the high volume of changes and extensive number of partnerships it maintains within the Asia Pacific region and beyond. The airline will benefit from the idea of a central flight repository and a central schedule database where the schedules of all customers and codeshare partners are saved in real time. This lets the airline cut down on the number of scheduling mistakes, avoid customer complaints and pricing mistakes, and get the most out of its codeshare connections.

"After the implementation of NetLine/Plan and NetLine/Sched last year, we are now pleased to deepen this partnership. Adding SchedConnect is an amazing step forward for Korean Air to manage and adopt entire network scheduling end-to-end solutions," said Kazuya Ota, Vice President of Far East Asia and Taiwan at Lufthansa Systems. "For us, the further expansion of SchedConnect within the SkyTeam alliance is a great success," continued Kazuya Ota.

"SchedConnect is a sophisticated, multi-tenant system designed for codeshare management and schedule data exchange. The system is specifically designed to meet the needs of airlines operating in codeshare partnerships, which can be complex and time-consuming to manage manually," said Korean Air.

Lufthansa Systems

News

About Korean Air

Serving the world for more than 50 years, Korean Air is one of the world's top 20 airlines, carrying more than 27 million passengers in 2019, pre-COVID. With its main hub at Incheon International Airport (ICN), the airline serves 120 cities in 43 countries on five continents with its modern fleet of 156 planes and over 19,000 professional employees.

Korean Air's outstanding performance and commitment to the highest level of safety and customer service were further highlighted during the pandemic; the airline was granted numerous awards, including 2021 Airline of the Year and 2022 Cargo Operator of the Year by Air Transport World and a 5-star COVID safety rating from Skytrax.

Korean Air is a founding member of the SkyTeam airline alliance, and has grown into one of the largest transpacific airlines through its joint venture with Delta Air Lines.

Dedicated to providing Excellence in Flight, Korean Air's vision is to be a respected leader in the world airline community.

For more information about Korean Air, please visit <u>www.koreanair.com</u>, <u>Korean Air Newsroom</u>, <u>facebook.com</u>, <u>instagram.com</u> and <u>Twitter</u>.

About Lufthansa Systems

Lufthansa Systems GmbH & Co. KG is a leading airline IT provider determined to shape the future of digital aviation. It draws its unique strengths from its ability to combine profound industry knowhow with forward-looking technological expertise and has lived by its slogan "We're into IT" for more than 25 years. A wholly-owned subsidiary of the Lufthansa Group, the company offers its more than 350 customers an extensive range of successful IT products and services for the aviation industry, many of which are market leaders. Lufthansa Systems' pioneering portfolio covers all of an airline's business processes – in the flight deck, in the cabin, and on the ground. As a tech company and airline IT provider, Lufthansa Systems is committed to identifying its own environmental footprint and improving that of its airline customers across the globe. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 2,400 people at its locations in 16 countries.

www.lhsystems.com

Press Contact Lufthansa Systems GmbH & Co. KG Press Office Mr. Ansgar Luebbehusen Tel.: +49 (0)69 696 90776 E-Mail: publicrelations@LHsystems.com