

# News

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## **Lido Flight 4D User Group Forum: Customers experience the newest generation of Lido Flight Planning**

- Lufthansa Systems' Lido Flight 4D User Group Forum serves as a pivotal gathering where the airline industry convenes to outline future developmental requirements, facilitating independent exchanges among users and experts
- Participants can experience the next generation of the new core of Lido Flight 4D Integrated Flight Support (IFS) first-hand and discover the unparalleled automation capabilities and user-friendly features
- More than 200 participants from over 50 airlines meet in Frankfurt Nov 15-16

*Raunheim, 16<sup>th</sup> November 2023.* Lufthansa Systems welcomes more than 200 participants from over 50 airlines to this year's Lido Flight 4D User Group Forum in Frankfurt. The highlight of the two-day event is the in-depth experience of the highly innovative core module: Lido Flight 4D Integrated Flight Support (IFS).

IFS stands for Integrated Flight Support. This next generation from Lido Flight 4D integrates flight planning and flight monitoring into one system. Thanks to its full automation, it reduces tedious and repetitive tasks, so the dispatcher can focus on key aspects of operation and therefore enhances situational awareness. This is also supported through a customizable flight list and map, that only displays individually required information. Furthermore, Lido Flight 4D IFS provides the required transparency, helping the dispatcher to better understand how the operations are handled by the system.

At the forum, participants can experience the new front-end in the IFS Lab: Six workstations show the innovative solution. Users can engage directly with Lido Flight 4D IFS. Additionally, experts and trainers from Lufthansa Systems, as well as representatives from Lufthansa, are available onsite for questions and information. Lufthansa is the first customer using the IFS in operation. Lufthansa is operating live flights at one of the workstations, providing customers with a first-hand experience of IFS in action. Participants can also visit the UX Lab, where usability tests are made on upcoming developments for Lido Flight 4D IFS.

“The valuable sharing of experiences and ideas between our users and experts is at the heart of our product development approach”, said Dr. Joerg Mueller-Toews, Senior Product Owner Flight Planning Solutions at Lufthansa Systems. “This collaborative interaction is essential for building user focused solutions and fostering innovation. Together, we aim to improve Lido Flight 4D continuously, tailoring it effectively to the specific requirements of airline operators, and collectively shaping the future of aviation.”

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Besides learning about new developments, users can share their own experiences at the forum too, giving valuable insights. This year, Avianca talks about how to “Boost your business with Lido Pre-Planning” while Malaysia Airlines does a presentation on “REAL benefits from day 1” sharing experience and savings achieved during the first year in operation using Lido Flight 4D.

Lido Flight 4D is the highly effective and automated flight planning tool from Lufthansa Systems. It helps airlines to generate flight routes and profiles, considering current flight-related data including dynamic restrictions and environmental data to optimize fuel, costs, emissions and flying time. Lido Flight 4D allows for individual optimization of flight phases and offers a range of automation options, from fully interactive to fully automated. The solution is equipped with advanced features such as real-time data updates, machine readable NOTAM information, comprehensive weather data integration, and many more, providing accurate and up-to-date flight plans. This helps airlines achieve maximum operational efficiency, safety, and stability in a highly dynamic Air Traffic Management environment.

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## **About Lufthansa Systems**

Lufthansa Systems GmbH is a leading airline IT provider determined to shape the future of digital aviation. It draws its unique strengths from its ability to combine profound industry know-how with forward-looking technological expertise and has lived by its slogan “We’re into IT” for more than 25 years. A wholly-owned subsidiary of the Lufthansa Group, the company offers its more than 350 customers an extensive range of successful IT products and services for the aviation industry, many of which are market leaders. Lufthansa Systems’ pioneering portfolio covers all of an airline’s business processes – in the flight deck, in the cabin, and on the ground. As a tech company and airline IT provider, Lufthansa Systems is committed to identifying its own environmental footprint and improving that of its airline customers across the globe. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 2,800 people at its locations in 16 countries.

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