

# News

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## Airline Forum 2024: collaboration is key

- Launch of the renewed NetLine/Crew Pairing module with integrated optimization
- An integrated NetLine suite increases benefits for users, enabling them to make the best decision ahead of time
- Focus topics: automation, the smart use of AI, and cross-domain optimization

*Raunheim, 10<sup>th</sup> October 2024.* With its NetLine suite Lufthansa Systems aims for a holistic approach to address the growing challenges of airline operations. At this year's Airline Forum in Frankfurt, Lufthansa Systems showcased to its NetLine customers the latest developments in its operations portfolio showing new solutions that bridge the gap between planning and steering. From 8th-10th October around 550 participants from more than 80 airlines worldwide took part in the 17th edition of this leading user conference for the airline IT world.

At the Airline Forum, keynote speaker Yves Morieux talked about "Creating value in age of increased complexity". "We see this increased complexity in the aviation industry every day. Collaboration is key to countering these challenges – especially across domains. Airlines need to embrace this transformation. One aspect is better alignment between planning and steering teams and therefore we aim to provide them with the right solutions," said Jan-Peter Gaense, Head of NetLine at Lufthansa Systems.

Lufthansa Systems is the only provider in the aviation industry that delivers solutions covering the entire process – from planning and scheduling to the day of operations. While the product line is modular and integrates with 3rd party applications, the full suite offers the greatest benefit to airlines. The NetLine suite supports comprehensive planning and steering, facilitating collaborative decision-making through automation and optimization. And, naturally, artificial intelligence (AI) plays a critical role in enhancing these capabilities.

Participants attended various sessions and presentations in five product tracks (Scheduling, Ground Ops, Crew Management, Cloud, and Revenue Integrity). The headliner was the launch of the first phase of the renewed NetLine/Crew in the pairing area, where the new application comes with integrated optimization support and a completely redesigned user interface. Further highlights were the new Rotation Optimizer, which aligns scheduling and operations, as well as several new AI functionalities in the areas of ground operations and crew management. As all NetLine products are offered as Software as a Service in the Global Aviation Cloud, there was a special track to discuss the airlines' requirements around the NetLine cloud service. Besides that, all participants had the opportunity to gain hands-on experience of the latest product features at the interactive marketplace.

"Our customers showed huge interest in attending the Airline Forum. This shows that close collaboration is as important to them as it is for us. Getting valuable feedback, creating new ideas together, or giving insights into the vision of our developments helps us to unlock the full potential of our customers. That's how we can address the significant challenges in the aviation industry and make the best decision ahead of time," said Jan-Peter Gaense.



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