

# News

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## **Air Canada enhances operational efficiency with advanced solutions from Lufthansa Systems**

- Successful launch of NetLine/Ops ++ strengthens Air Canada's operational capabilities and readiness for continuous improvement
- Migration to the Global Aviation Cloud (GAC) improves system performance and security
- Partnership with Lufthansa Systems delivers benefits to employees and customers

*Raunheim, 21<sup>st</sup> January 2025.* Air Canada has successfully implemented the next-generation airline operation solution NetLine/Ops ++ from Lufthansa Systems, enhancing its operational efficiency and capabilities. This strategic move empowers employees with advanced tools and delivers a superior customer experience.

Simultaneously, Lufthansa Systems migrated Air Canada's solutions to the Global Aviation Cloud (GAC), a highly secure multi-cloud infrastructure environment. This migration allows Air Canada to leverage technological innovations from a leading cloud provider while focusing on its core business.

Building on a long-standing partnership, Air Canada and Lufthansa Systems continue to integrate state-of-the-art solutions that meet the evolving needs of modern air travel. As one of the oldest and largest customers of Lufthansa Systems outside the Lufthansa Group, Air Canada has significantly influenced the development of operational solutions.

"We are delighted to deepen our collaboration with Lufthansa Systems and are excited about the launch of NetLine/Ops ++. By integrating this advanced solution into our operations, we empower our employees with better tools and enhance our ability to make real-time decisions, ultimately benefiting our customers. We are also better equipped to implement future improvements, keeping Air Canada agile and competitive. The recent migrations have laid a strong foundation for our future cooperation, and the joint project team ensured a seamless transition," said Kevin O'Connor, Senior Vice President of Global Airports and Operations Control at Air Canada.

Thomas Wittmann, CEO of Lufthansa Systems, explained, "Our partnership with Air Canada is built on the deep mutual trust we have earned over the past decades. As an important customer and reference in the American market, we are very pleased that Air Canada trusts our flight and ground operation solutions. We trust Air Canada to help us make our solutions even better and more tailored to the needs of the global airline community."

Implementing NetLine/Ops ++ and other operational tools from Lufthansa Systems like Lido Flight 4D enables Air Canada to streamline operations, improve situational awareness, and enhance decision-making capabilities. Employees benefit from intuitive interfaces and robust functionalities that simplify complex tasks and increase productivity.

Customers will experience more efficient operations through improved punctuality and reliability. The advanced systems allow Air Canada to respond swiftly to operational challenges, minimizing disruptions and enhancing the travel experience.

Air Canada's commitment to leveraging advanced technologies underscores its dedication to providing exceptional service and maintaining its position as an industry leader. The strengthened partnership with Lufthansa Systems will facilitate continued innovation and growth.

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#### **About Air Canada**

Air Canada is Canada's largest airline and the largest provider of scheduled passenger services in the Canadian market, the Canada-U.S. transborder market and in the international market to and from Canada. Air Canada is a founding member of Star Alliance™, providing the world's most comprehensive air transportation network. Air Canada's predecessor, Trans-Canada Air Lines (TCA), inaugurated its first flight on September 1, 1937. The 50-minute flight aboard a Lockheed L-10A carried two passengers and mail between Vancouver and Seattle. By 1964, TCA had grown to become Canada's national airline; it changed its name to Air Canada. The airline became fully privatized in 1989. Air Canada's Class A variable voting shares and Class B voting shares are traded on the Toronto Stock Exchange under the single ticker symbol "AC" and on the OTCQX International Premier in the U.S. under the single ticker symbol "ACDVF". Its corporate headquarters are located in Montreal.

#### **About Lufthansa Systems**

Lufthansa Systems GmbH, the leading airline IT provider, has been shaping the future of digital aviation for almost 30 years. Helping airlines unlock their full potential, the company combines profound industry know-how with advanced technological expertise. A subsidiary of the Lufthansa Group, the company offers its more than 350 customers worldwide a portfolio with often market-leading products that cover all airline business processes – on the flight deck, in the cabin, and on the ground. Lufthansa Systems is committed to improving its own environmental footprint and that of its airline customers of all sizes and business models. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 3,000 people at its locations in 16 countries. [www.LHsystems.com](http://www.LHsystems.com)

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