

News

Lufthansa Systems expands global presence with new location in India

Raunheim, 27th February 2025

Lufthansa Systems is taking a significant step in its global expansion strategy with the establishment of a new Global Capability Center (GCC) in Bengaluru, India. This strategic move strengthens the global network of Lufthansa Systems and enhances its ability to drive innovation and deliver cutting-edge solutions to airlines worldwide.

As a key milestone in the company's commitment to technological excellence, the new GCC will serve as a hub of expertise, harnessing the power of emerging technologies and artificial intelligence to revolutionize aviation IT solutions. This expansion is made possible through a long-term collaboration with Infosys, a global leader in next-generation digital services and consulting. By combining the deep aviation expertise of Lufthansa Systems with Infosys' advanced technology capabilities, this partnership is set to redefine the future of airline IT services.

The GCC will leverage state-of-the-art innovations, including AI-driven solutions, to enhance the software and product development of Lufthansa Systems for both Lufthansa Group and external airline customers. By integrating Infosys' digital transformation expertise, Lufthansa Systems will accelerate the adoption of AI-first solutions, cloud technologies, and data-driven applications to optimize airline operations. The new location will focus on key areas such as finance, flight navigation, network and schedule design, and aircraft and crew operations, ensuring that Lufthansa Systems continues to offer future-ready, sustainable aviation IT solutions. This collaboration will not only strengthen the technological capabilities of Lufthansa Systems but also reinforce its commitment to innovation, efficiency, and excellence in the aviation industry.

“At Lufthansa Systems, we champion a modular approach to solutions and collaborations, ensuring adaptability and tailoring to the unique needs of each airline. This principle extends perfectly to our collaboration with Infosys. By combining our deep aviation expertise with Infosys's global technology prowess and establishing a dedicated Global Capability Center (GCC), we are not only enhancing our one-stop-shop offerings but also accelerating the pace of digital innovation across the aviation industry”, said Thomas Wittmann, CEO of Lufthansa Systems. “This collaboration empowers us to deliver cutting-edge solutions with greater agility and scale, ultimately benefiting our airline customers with more efficient, innovative, and cost-effective technologies.”

“Entering into this long-term collaboration with Lufthansa Group and Lufthansa Systems demonstrates the confidence leaders in the aviation industry have in Infosys' cutting-edge technologies and domain expertise. By leveraging our AI-readiness with Infosys Topaz and industry cloud solutions like Infosys Cobalt Airline Cloud, we will help Lufthansa Group optimize operations and enhance customer experiences, paving the way for a new era of

sustainable and efficient air travel”, added Ashiss Kumar Dash, EVP & Global Head – Services, Utilities, Resources, Energy, and Sustainability at Infosys.

With this step, Lufthansa Systems is continuing to strengthen its position as a global leader in airline IT solutions, leveraging the latest technologies to increase operational efficiency, improve the passenger experience and support the aviation industry’s sustainability goals. The new GCC in India marks the beginning of an exciting new chapter in the journey of Lufthansa Systems towards a smarter, more connected future of aviation technology.

About Lufthansa Systems

Lufthansa Systems GmbH, the leading airline IT provider, has been shaping the future of digital aviation for almost 30 years. Helping airlines unlock their full potential, the company combines profound industry know-how with advanced technological expertise. A subsidiary of the Lufthansa Group, the company offers its more than 350 customers worldwide a portfolio with often market-leading products that cover all airline business processes – on the flight deck, in the cabin, and on the ground. Lufthansa Systems is committed to improving its own environmental footprint and that of its airline customers of all sizes and business models. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 3,000 people at its locations in 16 countries. www.LHsystems.com

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