



News

Philippine Airlines boosts safety with Lufthansa Systems

- The Philippine carrier chose advanced solutions for modernizing their flight planning and crew management operations
- Signing ceremony between Philippine Airlines and Lufthansa Systems in Manila
- Implementing these solutions will streamline and automate workflows, boost operational efficiency, and enhance safety

Raunheim, 12th September 2025. Philippine Airlines (PAL) is set to enhance flight safety, operational reliability, and on-time performance for its passengers through a major digital transformation partnership with Lufthansa Systems. The agreement, signed in Manila today, will see PAL adopt the advanced flight planning and crew management solutions from Lufthansa Systems.

“Our number one priority is safety – for both our passengers and our crew,” said Capt. Roland Narciso, Senior Vice President – Operations Group at Philippine Airlines. “With Lufthansa Systems, we found a technology partner that offers aviation-specific functionality and a consistent data foundation. Their flight planning and crew solutions provide system and data integration, which will help us operate smoother, safer, and more efficient flights.”

The flight planning solution, Lido Flight 4D, will support PAL’s dispatch teams with route optimization, automated flight planning, and improved fuel efficiency. By using real-time data such as airline-specific operational data, weather conditions, airspace restrictions, and rule-based automation, dispatchers will be able to focus on exceptions and manage flights more efficiently. With the introduction of Lido Flight 4D, PAL reinforces its commitment to operational excellence and the highest safety standards.

The crew management solution provides crew planners and controllers with valuable decision-making tools. Additionally, it leverages machine learning and superior optimization to shorten rostering cycles while delivering robust and equitable resource planning that balances the airlines’ operational needs and its crews’ lifestyle needs.

“Philippine Airlines is a significant airline internationally and in Southeast Asia, and we are proud to be their partner in establishing a more resilient, operational environment with seamless system integration and data accuracy, enhancing its ground-to-air operations,” said David Parrish, Senior Vice President, Head of Sales & Client Management at Lufthansa Systems Asia Pacific.



About Philippine Airlines

Philippine Airlines (PAL) is the Philippines' flag carrier and only full-service network airline, as well as the first commercial airline in Asia. PAL's fleet of Boeing, Airbus, and De Havilland aircraft operate scheduled nonstop flights out of hubs in Manila, Cebu, Clark, and Davao to 31 destinations in the Philippines and 38 destinations in Asia, North America, Australia, and the Middle East. Known for its hallmark heartwarming and gracious Filipino service, PAL also supports the global economy through air cargo and charter services, while serving the travel needs of overseas Filipinos as well as businesspeople, tourists and families from all over the world.

About Lufthansa Systems

Lufthansa Systems GmbH, the leading airline IT provider, has been shaping the future of digital aviation for 30 years. Helping airlines unlock their full potential, the company combines profound industry know-how with advanced technological expertise. A subsidiary of the Lufthansa Group, the company offers its more than 350 customers worldwide a portfolio with often market-leading products that cover all airline business processes – on the flight deck, in the cabin, and on the ground. Lufthansa Systems is committed to improving its own environmental footprint and that of its airline customers of all sizes and business models. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 3,000 people at its locations in 16 countries. www.LHsystems.com

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