



News

Airline Forum 2025: Successful together

Berlin, 6th November 2025. From November 4 – 6, Lufthansa Systems welcomed more than 600 participants from 90 airlines to Berlin for the 18th edition of its Airline Forum. True to its theme “Successful together”, the event highlighted three decades of close customer collaboration and joint innovation in airline operations.

“This year, we marked 30 years of intense collaboration with our airline customers worldwide. Continuous trust and active customer engagement have played a key role in shaping the evolution of our NetLine products. Together with our customers, we continue to build a strong foundation for the future of aviation,” said Stefanie Neumann, CEO Lufthansa Systems.

In line with this year’s theme, the Airline Forum focused on how Lufthansa Systems and its airline customers are advancing the next generation of NetLine solutions collaboratively. Among the solutions presented was the latest evolution of the NetLine Crew Pairing Application, featuring a redesigned, cloud-native application with an integrated optimizer. The new solution simplifies complex pairing processes, supports multiple scenarios in parallel, and helps planning teams increase efficiency, cut costs, and enhance planning quality.

With contributions from twelve airlines and more than 60 presentations, the event became a space for shared expertise, open dialogue, and joint progress. The strong participation reflected not only the diversity of perspectives but also the idea behind “Successful together” being truly brought to life.

Lufthansa Systems demonstrated how its solutions harness AI to improve operational resilience, automate processes, and unlock better decision-making. Several sessions were dedicated to AI, exploring concrete AI applications such as delay prediction, slot telex interpretation, and data-driven decision-making in network and ground operations. These use cases illustrated how Lufthansa Systems integrates AI comprehensively across the NetLine suite. This shared commitment to intelligent technology and close collaboration is shaping a future where airlines can respond faster, plan smarter, and operate with greater confidence.

One of the highlights was the keynote by international keynote speaker and digital transformation expert Nancy Rademaker, who explored the interplay between digital transformation and the human experience. Her presentation emphasized the importance of customer- and employee-centric innovation, and how both technology and people will define the next chapter in aviation.

“We see that the strongest solutions emerge when we develop them with our customers, not just for them,” said Jan-Peter Gaense, Senior Vice President NetLine & SIRAX at Lufthansa Systems. “Our customers don’t just use our technology – they actively shape it. The discussions showed how AI can deliver real value when aligned closely with operational needs. This year’s Airline Forum once again underlined how much progress is possible when ideas, feedback, and experience come together in a shared space for innovation.”



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