

News

Finnair takes the next step towards ONE Order with Lufthansa Systems

- Lufthansa Systems expands its cooperation with Finnair to implement its order-based accounting solution – SIRAX/ONE Order
- SIRAX/ONE Order will help Finnair streamline its financial management processes through fully automated and real-time order accounting and settlement
- Lufthansa Systems supports Finnair’s ONE Order journey in building up a 100% Offer and Order World with comprehensive transition expertise.

Raunheim, 1st July 2026. Finnair has selected [SIRAX/ONE Order](#), the order accounting and settlement solution from [Lufthansa Systems](#), as a major step in its transition towards IATA ONE Order and modern airline retailing. As one of the pioneers in the industry, the airline benefits from the combined Revenue and Order Accounting expertise at Lufthansa Systems when marking a significant milestone in its long-term financial management modernization strategy. The solution enables Finnair to move towards fully automated, real-time order accounting and settlement in the longer term.

Supporting Finnair’s journey with trusted financial management expertise

The transition towards modern airline retailing is a major transformation in the aviation industry. Airlines are moving away from traditional PNR-, e-ticket-, and EMD-based processes towards a world centered around offers, orders, and services.

Finnair is already a long-standing customer of several solutions from the Lufthansa Systems portfolio, including [SIRAX/Revenue Accounting](#). The introduction of SIRAX/ONE Order marks the next step in this partnership.

“One important enabler for delivering an enhanced airline customer shopping and travel experience and unlocking additional revenue potential lies in the modernization of our distribution and financial management areas with modern airline retailing. With SIRAX/ONE Order as a financial management solution, we are taking an important step in embracing IATA’s ONE Order framework and gradually reducing reliance on legacy PNR-, e-ticket-, and EMD-based processes over time. At the same time, we are advancing towards a unified order-driven architecture that supports modern airline retailing. Our existing partnership for Revenue Accounting gave us confidence in the solution’s capabilities and the financial management expertise at Lufthansa Systems. As we continue this journey, it is important for us to work with a partner that can support our evolving requirements while helping us navigate this transformation step by step,” said Laura Lindborg, Director Order & Payment Management at Finnair.

As part of this transformation, Finnair will implement SIRAX/ONE Order together with the SIRAX/Bilateral Settlement Manager. The solution complements SIRAX/ONE Order by enabling automated direct settlement with retailing partners. This allows Finnair to maintain flexibility across different settlement environments. Moreover, it enables the rapid addition of

any retail partner to create attractive and competitive customer-oriented airline retailing offers.

Proving interoperability in the ONE Order world

Finnair's decision demonstrates this IATA modularity approach in practice: SIRAX/ONE Order was designed as an open, modular, and cloud-based solution that enables airlines to combine their preferred Offer and Order Management system with dedicated order accounting and settlement capabilities. The solution allows them to select the components that best fit their needs. Lufthansa Systems has already validated the interoperability between Order Management and Order Accounting modules in the past, reinforcing the industry's move towards open, standards-based architectures.

"Modern airline retailing requires openness and interoperability. Airlines want the freedom to select the solutions that best support their business strategy without compromising on integration. SIRAX/ONE Order was designed exactly for this purpose. Finnair's approach shows this can be realized in practice, creating a seamless and future-ready end-to-end airline retailing ecosystem," said Tim Bruegmann, Chief Product Owner Financial and Commercial Products at Lufthansa Systems.

About SIRAX/ONE Order

SIRAX/ONE Order is the most advanced financial management solution, fully capable of ONE Order integrations. It streamlines finance processes in line with IATA ONE Order and Settlement with Orders (SwO), enabling airlines to fully automate order accounting and settlement while reducing complexity. Its modular, cloud-native architecture allows airlines to combine it with any Offer and Order Management solution that best meets their needs. The stand-alone application works seamlessly with any legacy Revenue Accounting system on the market regarding the parallel processing of legacy documents and orders when building up the Offer and Order World.

About Finnair

Finnair is a network airline, specialising in connecting passenger and cargo traffic between Asia, North America and Europe. Finnair is the only airline with year-round direct flights to Lapland. Customers have chosen Finnair as the Best Airline in Northern Europe in the Skytrax Awards for 15 times in a row. Finnair is a member of the oneworld alliance. Finnair Plc's shares are quoted on Nasdaq Helsinki.

company.finnair.com

About Lufthansa Systems

Lufthansa Systems GmbH, the leading airline IT provider, has been shaping the future of digital aviation for more than 30 years. Helping airlines unlock their full potential, it combines profound industry know-how with advanced technological expertise. A subsidiary of the Lufthansa Group, the company offers its more than 350 customers worldwide a portfolio with often market-leading products that cover all airline business processes – on the flight deck, in the cabin, and on the ground. Lufthansa Systems is committed to improving its own environmental footprint and that of its airline customers of all sizes and business models. As part of an international airline ecosystem, it connects diverse expertise across APAC, EMEA and the Americas.

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